

UNDERSTAND THE PROBLEM



Interview users to better understand their experience and perspectives.

PROJECT MANAGEMENT



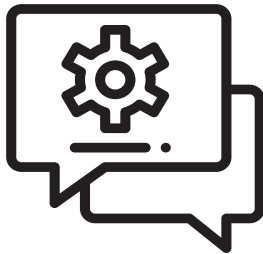
Backwards plan, and create a timeline with specific meeting dates and action-items. Create an accountability structure.

PROJECT MANAGEMENT



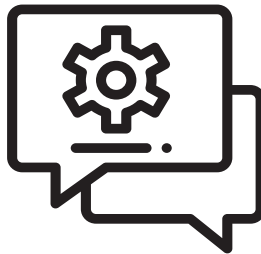
Refer back to the agenda / goals / objectives. Take time to build personal relationships with the team.

STAKEHOLDER INTERVIEWS



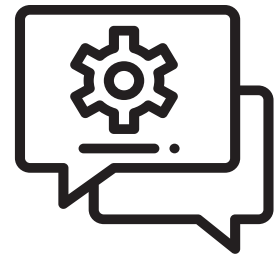
Identify a "hunch" you have about the problem. Conduct interviews with users to learn more.

EVALUATE IDEAS



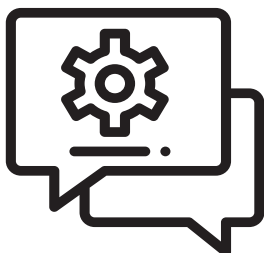
Identify how feasible, impactful, and exciting each idea is for the team to guide your decision-making.

REGULAR COMMUNICATION



Establish a weekly standing video conference meeting with a team of key people for the rest of the year. Revisit team norms.

EVALUATE IDEAS



Identify how feasible, impactful, and exciting each idea is for the team to guide your decision-making.

ESTABLISH SUCCESS CRITERIA



Identify key metrics by which your organization wants to measure growth / success. Describe what your end goals are.

DOCUMENT & MEASURE



Create a plan for gathering data and feedback. Assign responsibility for documenting and tracking.

UNDERSTAND THE PROBLEM



Map the system and explore root causes. Find a more specific, high-leverage, actionable problem.

PROTOTYPE



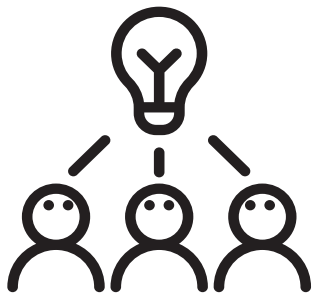
Push the team to select a high-leverage idea and try it out, even in a small way, to encourage momentum.

SEE THE SYSTEM



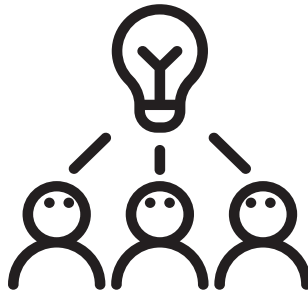
Create a fishbone diagram to map the various pieces of the system that contribute to the problem.

STUDENT INPUT



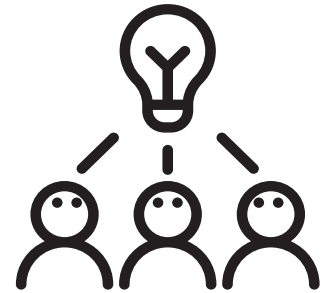
Interview students to better understand their experiences and perspectives.

CREATE A NETWORK



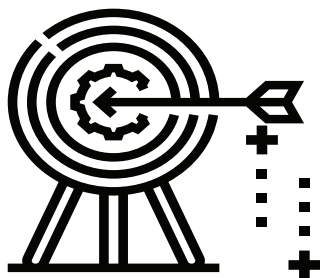
Find like-minded people who would be interested in launching a network around this issue and sharing ideas.

COLLABORATION



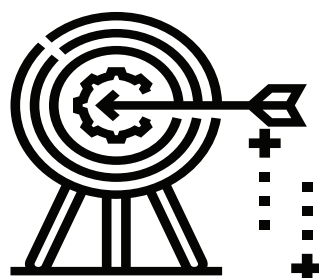
As a team, create guiding principles that will push the work forward. Refer to these guiding principles throughout the journey to make sure the team is on track.

PLAN & MEASURE



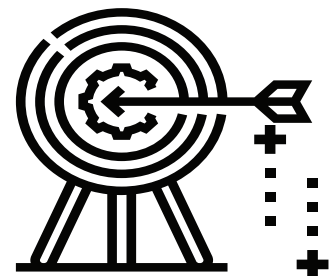
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BIAS TOWARD ACTION



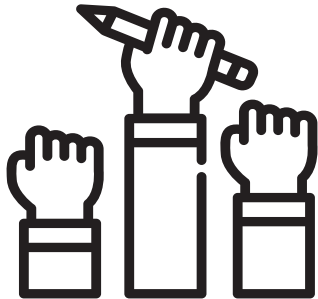
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PROJECT MANAGEMENT



Refer back to the agenda / goals / objectives. Take time to build personal relationships with the team.

**WILD CARD:
DESIGN YOUR OWN
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COLLABORATION



Engage all team members in the discussion to collaborate and push forward.

COLLABORATION



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EVALUATE IDEAS



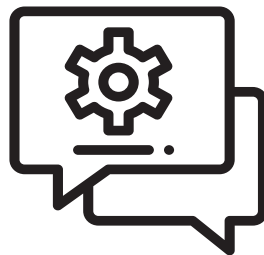
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CELEBRATE SMALL WINS



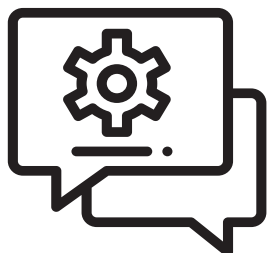
Reflect on how far you've come since the beginning! Recognize the small steps you're taking toward improvement.

COLLABORATION



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EVALUATE IDEAS



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